



PEMBLETON BUYERS GUIDE



THE WAITING LIST

Each and every Pembleton car is hand-crafted to order and as such there is normally a waiting list to get your hands on one.

The waiting list for a Pembleton T24 or V-Sport can vary. It's important to bear this in mind when planning your purchase as you may not be able to get one straight away.

Pre-owned Pembletons do occasionally come up for sale, but they are not common. We recommend asking about the current lead time for a new build Pembleton before going ahead with your order to ensure you are happy with the handover date provided.



PRICING

It's important to do your research on our cars.

Whilst we do have an entry price for our models, the nature of low volume, hand-built manufacturing means we have a number of options to choose between.

No two Pembletons are the same and each and every car is a reflection of its owners' personality. We build our cars to your liking so it's important to understand the various options and choices available on the model you are interested in by reading through the price list.

Price lists are available to download digitally on our website on the relevant model page, along with our brochure.





BOOK YOUR VISIT

We invite you for a one-to-one visit to discuss a bespoke Pembleton build.

Come and visit us in our showroom where we can show you our demonstrators, cars in build and even take you out for a spin! It's a great chance to see the cars up close as well as take a seat behind the steering wheel and experience the addictive exhaust note first hand. We recommend going through specifications at this stage as we have various samples here for items such as leathers and paints which are important to see in person. Specifications can be finalised at this stage if you are ready to go ahead with an order.

We have included a handy visitors guide below to assist you during your visit. This includes directions, local food and accommodation, and some info for the day.

You can book your visit through our website using the following link: www.pembleton.co.uk/visit or email us on sales@pembleton.co.uk, or via phone on 01299 832 304





VISITORS GUIDE

All directions are upon entering the village from the specified direction.

Please park on the gravel drive (in front of the customer parking signs), outside the showroom, once you have arrived at PMC.

Our postcode – DY14 9LP

What3words - [///angle.handrail.gratitude](#)

Please note that our post code will only take you as far as the village car park/ football field. When you get to the car park, you will need to continue along the lane (past the church) until you reach our premises.

Please note that visits are by appointment only.



DIRECTIONS

FROM MAMBLE/ TENBURY WELLS DIRECTION:

You will pass Bayton Primary School on your left when entering the village.

Take the next left turn in approximately 100 yards (A on map), at the top of the hill (signposted to the church). At the next junction take a hard left turn, keeping the red brick wall on your left-hand side. Follow the lane to the church car park (you will see a playing field and a large Oak tree), and continue to follow the lane past the church gate until you reach an old barn and stable yard. This is where we are located.

FROM CLEOBURY MORTIMER DIRECTION:

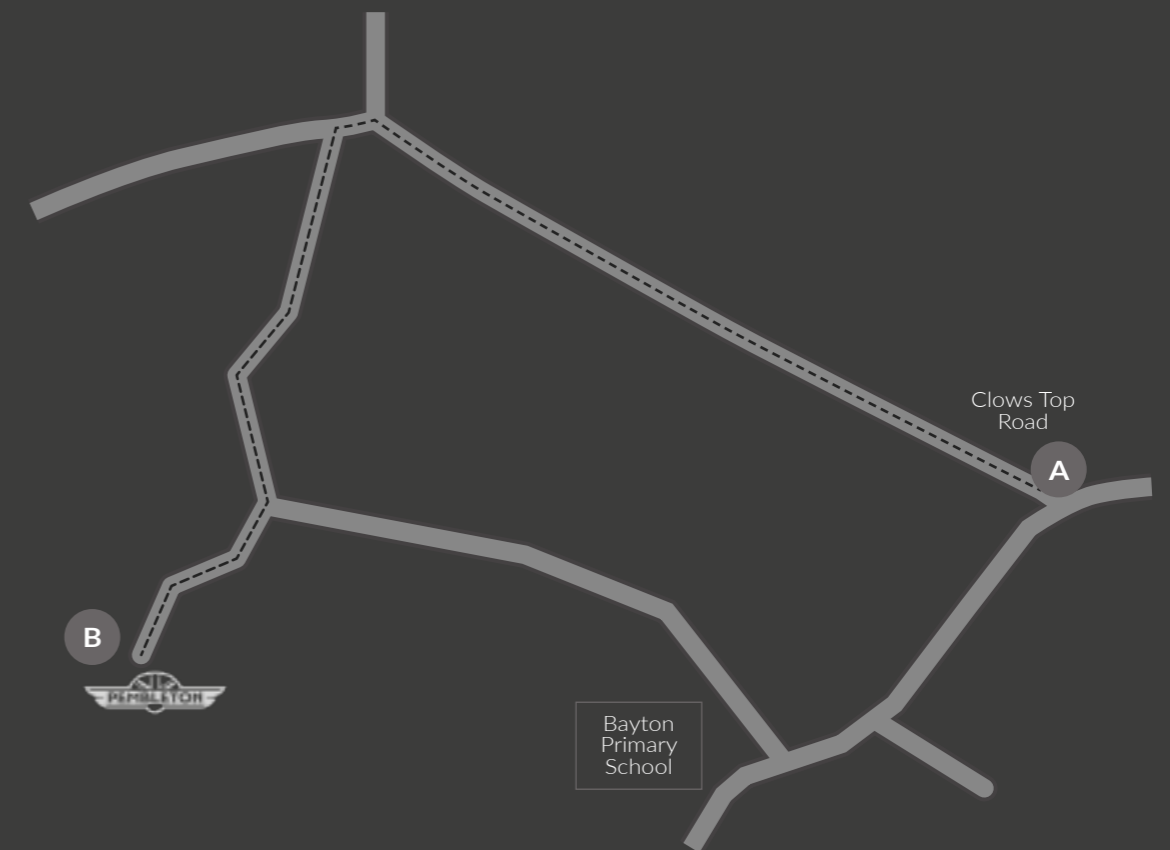
Once you have entered the village take the next right turn (A on map) (sign posted to the church).

At the next junction take a hard left turn, keeping the red brick wall on your left-hand side. Follow the lane to the church car park (you will see a playing field and a large Oak tree), and continue to follow the lane past the church gate until you reach an old barn and stable yard. This is where we are located.

FROM CLOWS TOP:

Shortly after leaving Clows Top, take a left turn (sign posted to Bayton).

Once you have entered Bayton take a left turn at the first T junction, followed by a right turn (A on map) around 50 yards later (sign posted to the church). At the next junction take a hard left turn, keeping the red brick wall on your left-hand side. Follow the lane to the church car park (you will see a playing field and a large Oak tree), and continue to follow the lane past the church gate until you reach an old barn and stable yard. This is where we are located.



Pemberton Motor Company is located at Point B



ARRIVAL

Upon Arrival at Pembleton Motor Company, please park in one of the two designated parking bays (Sign posted "Customer Parking").

Once you have parked up please ring the visitors bell and let yourself into the showroom for a look at the cars. Our showroom is located in the timber framed barn. You should see a small sign for "Showroom" fixed to the door.

A member of staff will join you shortly, or may even be in the showroom already. Tea and coffee will be available free of charge.

Please note that we ask that photos are not taken on site and that nothing is uploaded onto social media etc.





LOCAL RESTAURANTS/CAFES

Unfortunately, we do not offer food on site, but we do have a number of local cafes and pubs that we can recommend for a bite to eat before or after your visit:

THE LIVE AND LET LIVE		TYPE	MILES TO PMC
Website	www.facebook.com/liveandletliveensollars	Country Pub	3 miles
Phone	01299 832391		
Postcode	DY14 9AB		
THE MANOR ARMS		TYPE	MILES TO PMC
Website	www.manoraberley.co.uk	Country Pub	6 miles
Phone	01299 890300		
Postcode	WR6 6BN		
THE COLLIERS		TYPE	MILES TO PMC
Website	N/A	Cafe	2.5 miles
Phone	01299 832242		
Postcode	DY14 9HA		

LOCAL ACCOMMODATION

Should you intend to stay over before or after your visit, we have a selection of local accommodation recommendations to choose from:

THE ELMS HOTEL & SPA		TYPE	MILES TO PMC
Website	www.theelmshotel.co.uk	4* Luxury Cottage	7 miles
Phone	01299 896666		
Postcode	WR6 6AT		
THE HOPTON CROWN		TYPE	MILES TO PMC
Website	www.hoptoncrown.co.uk	3* Coaching Inn	7 miles
Phone	01299 887101		
Postcode	DY14 0NB		
THE MANOR ARMS		TYPE	MILES TO PMC
Website	www.manoraberley.co.uk	5* Country Inn	6 miles
Phone	01299 890300		
Postcode	WR6 6BN		
WYRE FOREST COTTAGE		TYPE	MILES TO PMC
Website	www.wyreforestcottage.com	Self-Catering Rural Village	5 miles
Phone	01562 883609		
Postcode	DY9 0NA		
HOME FARM LODGES		TYPE	MILES TO PMC
Website	www.holidaycottages.co.uk/cottage/89032-home-farm-red	Self-Catering Rural Village	6 miles
Phone	01237 426794		
Postcode	WR6 6AS		



TERMS & CONDITIONS AND DEPOSIT

The next step is finalising your order. This can be done during your visit or remotely.

We recommend going through all the specifications for your car to ensure its to your liking before this stage so you know the final price of your car. This can be finalised at a later stage (lead time dependant), but we do recommend this is looked at during your visit.

If you are ready to proceed with placing your order, the next step is to read through our terms and conditions, sign, and send over your deposit of £5000. We can send our terms and conditions to you digitally and our bank details for your deposit are listed at the back. We will then get your name in our order book and the process can get underway as we look forward to building you your Pembleton!



FINAL SPECIFICATION

If you have not already done so, the next stage is making your final submission of your build specifications. It's important to not rush this process and we are happy to help you through it should you need some assistance. You can submit your specifications to us yourself by filling in our price list should you wish to. If you need assistance then please let us know and we can schedule a call to finalise the details if you didn't do this during your initial visit.



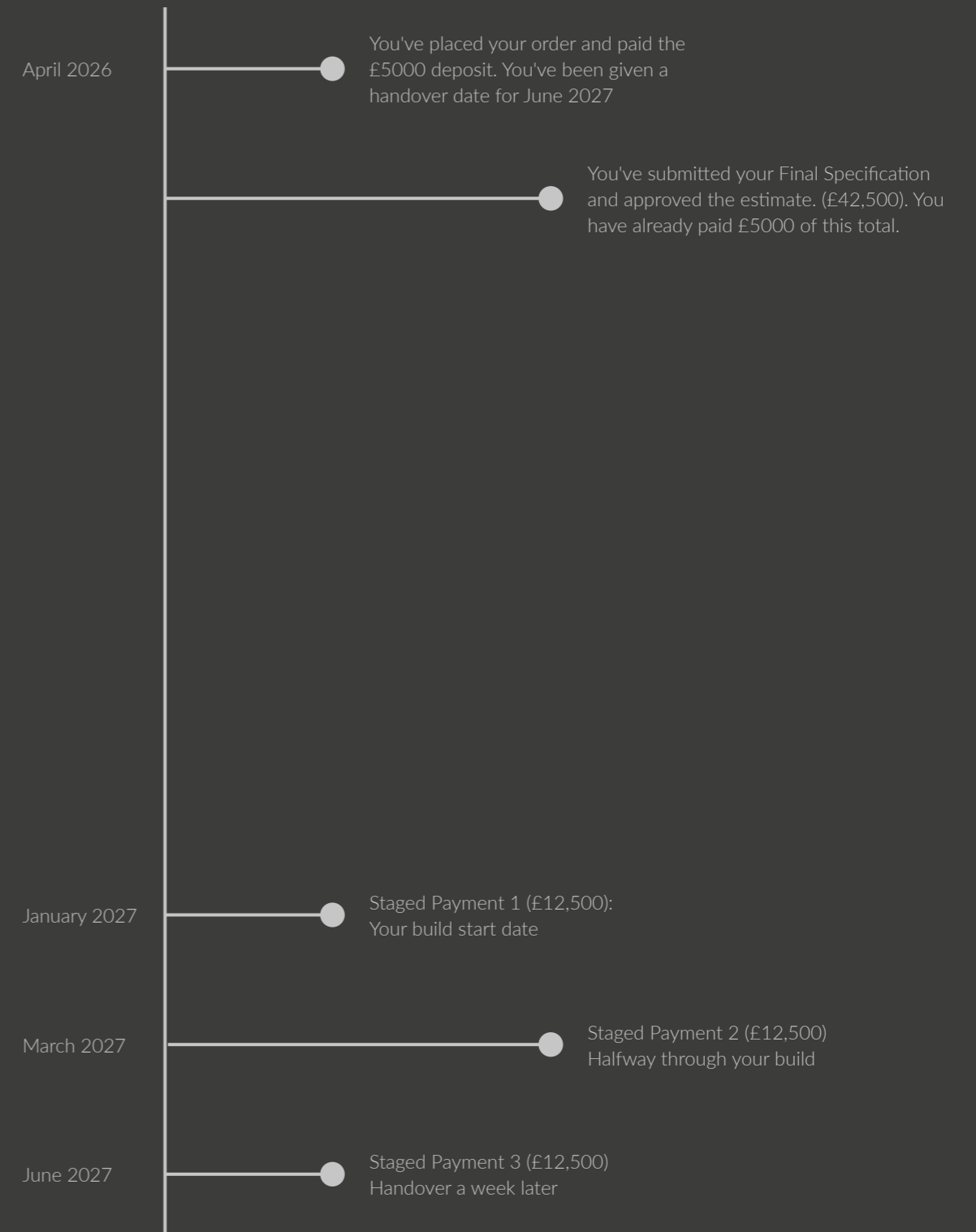
PAYMENT SCHEDULE

Once submitted, we will turn the final specifications into an estimate for your approval, after which the total sum (less deposit) will be converted into 3 x staged payments. These invoices will be emailed out to you with staged payment 1 representing your build start date, staged payment 2 halfway through the build and staged payment 3 one week before the proposed handover date.

With a typical lead time this means there is often a significant amount of time between placing your order and your first staged payment.



A hypothetical example of a typical payment schedule based on a lead time of 14 months and a car of value £42,500:



Whilst this offers an insight to a normal payment schedule, your timeline may differ depending on our lead time at the time of ordering as well as our current build schedule.



THE BUILD PHASE

We welcome customers to one visit during the build process to see their car coming together. It's a great chance to see your car in a way that you wouldn't normally get to experience. See all the bodywork coming together and the mechanical assembly taking place. It creates a bond between you and your car before you've even sat into the cockpit.

Should you wish to visit during the build, then please contact us shortly after staged payment 1 is due to request your visit. We look to arrange visits at around 4 weeks into the build as this is an exciting part of the process where the car is starting to take shape.

Unfortunately, we are unable to provide photos during your build.



THE COMPLETION PHASE

Your car will be completed around one month before the provided handover date. This period is set aside to wait for registration documents to be processed as well as final pre-delivery checks and the last polish up before handover.

Whilst we do our best to ensure the handover dates are accurate, we can only confirm the exact handover date once we receive the registration documents and number plates. So, you will hear from us around the time of your proposed handover date with a final and accurate date that your car will be ready from.



INSURING AND TAXING YOUR PEMBLETON

Once we have the registration documents, you are now ready to organise your insurance and tax. You're within touching distance of getting your new Pembleton out on the road!

We will advise you of the vehicle registration number at the same time as providing your final handover date. We will also advise you of your vehicle tax reference so you can apply this to the car.

We have listed some recommended insurers below that a number of our customers use. There will be others that can insure your vehicle but these are ones that have insured our cars a number of times in the past:

MSM INSURANCE*		T24	V-SPORT
Website	www.msmininsurance.co.uk	Yes	Yes
Phone	01279 870535		
Email	msm@msmininsurance.co.uk		

ADRIAN FLUX		T24	V-SPORT
Website	www.adrianflux.co.uk/car-insurance	Yes	Yes
Phone	0808 5038233		
Email	N/A		

HOWDEN (FORMALLY A PLAN)		T24	V-SPORT
Website	www.howdeninsurance.co.uk/personal/motor/car-insurance	Yes	Yes
Phone	01993 894 700		
Email	N/A		

HERITAGE CAR INSURANCE		T24	V-SPORT
Website	www.heritagecarinsurance.co.uk		Yes
Phone	0121 248 9229		
Email	service@heritagecarinsurance.co.uk		

FOOTMAN JAMES		T24	V-SPORT
Website	www.footmanjames.co.uk		Yes
Phone	0330 1734 213		
Email	enquiries@footmanjames.co.uk		

The V-Sport is taxed as a Motor Tricycle over 600cc. (£121/yr as of April 2025)

The T24 is taxed within PLG Class (Private Light Goods) not over 1549cc. (£220/yr as of April 2025)

For up-to-date vehicle tax rates, please see the V149 document: www.gov.uk/government/publications/rates-of-vehicle-tax-v149

You will not be liable for the additional tax costs applied to new vehicles, even if yours is over £40,000.

* Please note that a tracker may be required with MSM Insurance for vehicles over £40,000.





THE HANDOVER

The most exciting day of all... You've been waiting patiently, and the day has finally arrived when you receive your Pembleton.

You can collect in person from Pembleton HQ, or subject to availability we can deliver your car to you (this can be quoted doing the specification stage). If you are here in person we can run you through all the need to know details on your car, and answer any questions you may have before waving you off on your journey home. We have a convenient handover video for anyone not collecting in person to ensure they know all the essential details on their car.

In your car you will receive an owner's wallet that includes the owner's manual, spare keys and owners club invitation.





WARRANTY

Every Pembleton comes with a comprehensive warranty as standard. While our vehicles are hand-built with the utmost care and attention to detail, it's reassuring to know that you're covered should anything unexpected arise.

But our support doesn't stop there. As a Pembleton owner, you'll have direct access to our dedicated ownership support line and email service — so whether you have a technical question, need a bit of guidance, or simply want to talk to someone who knows your car inside out, we're here to help.



THE OWNERSHIP JOURNEY

Handover isn't the end of the process, it's just the start. In your owners wallet you will receive an invitation to our official owners club. Membership is free and you can sign up to our secure site, made just for Pembleton owners.

The site includes a forum, access to events and our shop for service items should you or your local garage be carrying out your vehicle maintenance. It's an all in one location for all things Pembleton and a great place to chat to other owners and organise meet ups. Best of all, it's completely free.

We're working on improving the owner's website over time, so it's only going to get better, particularly with more and more owners signing up with each Pembleton leaving the factory.

You will also receive your new point of contact with your owners wallet. Now you have your car, you will have access to our dedicated ownership support email and phone lines. So if you ever need to get in touch or have a question for us, you can easily get in touch with your new ownership support contacts.

After 1000 miles, you are welcomed to come back to Pembleton HQ for your free first service (excluding parts) where we will give your car a full service and check over to set you up for the many miles you've got to look forward too.

Going forward, we can continue to service your car for you, or you are welcome to use our growing servicing provider network if you need someone more local to you.

If you have any further questions about the buying and ownership process then please get in touch via sales@pembleton.co.uk or call us on 01299 832 304.



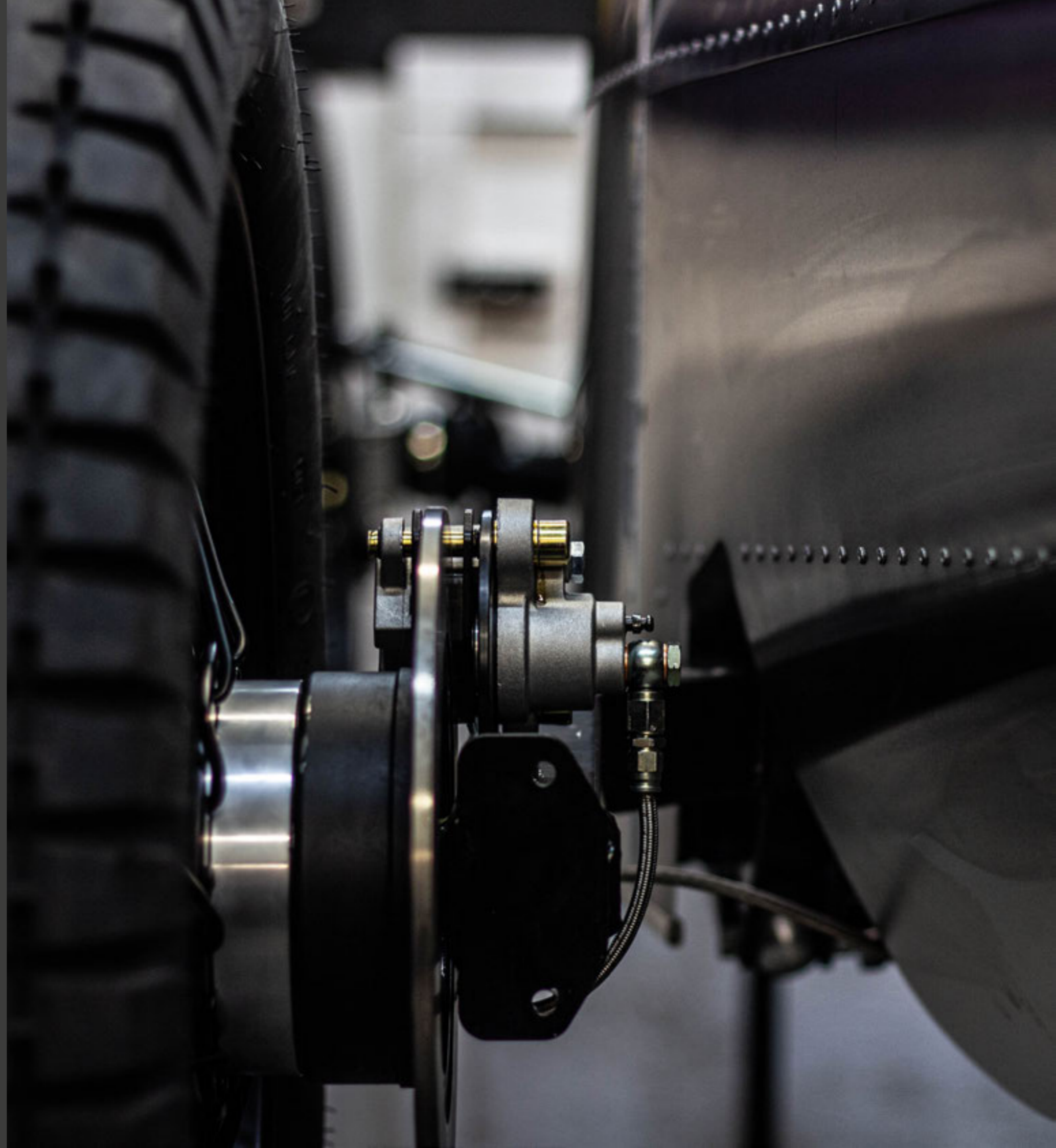
APPROVED SERVICING PARTNERS

We want to make ownership of your Pembleton as simple and stress free as possible. Not only have we adopted this philosophy with the design of our cars, but we are now working on extending this to servicing too.

We feel strongly that you should be able to service your car easily, and that you shouldn't feel you can only do this by bringing the car to us, which for some people may be a long and inconvenient journey. Therefore, we are working on building a network of approved servicing providers so you can find somewhere closer to home to have your Pembleton looked after.

And if you want to come back to us for your service, you can still do that. The choice is yours.

You can find the map of servicing providers here - <https://www.pembleton.co.uk/ownership>





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